



IQA

International Quality Assistance



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**Together we Can Join Safety
& Quality to Achieve Excellence**

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Objectives

- ▶ Meet the client's objectives through tailor-made programs according to the interactive approach and the theoretical - in-depth alternative practices,
- ▶ Improve the professionals skills for better service provided to users,
- ▶ Optimizing the use of equipment to guarantee an optimal level of user satisfaction and a better return on investment.
- ▶ Adopt emerging security methods and techniques by controlling errors and practices harmonization

Countries

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|--------------|---|--------------|---|---------|---|--------------|---|
| Bahrain |  | Sierra Leone |  | Libya |  | Nigeria |  |
| Oman |  | Algeria |  | Lebanon |  | Kenya |  |
| Jordan |  | Italy |  | Morocco |  | Senegal |  |
| South Africa |  | France |  | UAE |  | Togo |  |
| Ivory Coast |  | Swiss |  | KSA |  | Burkina Faso |  |
| Congo |  | Belgium |  | Kuwait |  | | |
| Rwanda |  | Tunisia |  | Guinea |  | | |



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Your Partner Quality

International Quality Assistance is an international consulting, training and support company in the medical sector. IQA offers customized services, supported by our trainers and our professional experts. In addition, our approach aims to stimulate thinking and innovation, to improve professional skills, to encourage best practices and to boost staff confidence.

Our services can be provided:

- IQA Offices
- On Site
- Reference Site
- Remote Webinar

IQA offers to jointly develop customized training programs, incorporating your needs and specificities of your professions.

Accompaniment & Counseling



Technical Assistance



Consisting of an extensive experience in health care sector, IQA accompany and assist you in organizing, managing and conducting projects within your establishment

- Ergonomics
- Effective Communication
- Administrative Organization of Health Department
- Workflow Management
- Recruitment
- On-site audit
- Human Resource Management
- Project management
- Preventing Musculoskeletal Disorders in the Workplace
- Occupational Risk Assessment
- Well-being at Work and Psychosocial Risks
- Staff Evaluation and Skills Assessment
- Establishment of an Accreditation Process

IQA helps your staff to acquire practical and technical skills. On site, with our experts, your staff needs quality technical assistance.

- Teleworking
- Medical imaging
- Laboratory and Blood Bank
- Patient care
- Clinic Workshop
- Preventing Musculoskeletal Disorders in the Workplace
- Hygiene
- Prevention of occupational risks
- metrology
- Time management
- Administrative Organization of Health Department
- Establishment of an Accreditation Process
- Human Resource Management



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Team Building



IQA offers multiple activities and workshops as part of our Team Building. In the hotel or in the open air, our Team Buildings are filmed in surprising places to confront the participants in the video and so that they can become aware of their attitudes as a group. Moreover, at the customer's request, we offer to provide a summary report for each participant in order to report on their strengths and their areas for improvement.

Team Building Objectives:

- Create / strengthen Team cohesion
- Develop collective intelligence
- Integrate new employees
- Defuse conflicts
- Boost individual and collective motivation
- Communicate differently

Sciences Events



On the one hand, our event service includes the organization of workshops and events on specific themes with national and international speakers specialized in their field. Remove the second on the other hand, we also offer an efficient logistics management of the events to fulfill customer's expectations.

- Administrative and financial management
- Registration management
- Secretary
- Relations partenaires et sponsors
- Web communication and print
- Logistics and technical management
- Accommodation and Transport
- Social and Tourist Program

Our Partners



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Our Trainings

IQA offers a trainings and support programs for health facilities and professionals. The topics of this program will be selected and proposed following a careful study to fulfill customer's expectations and the factual state of their expertise as well as the governance and the emerging organization of care.

All trainings are provided with case studies, interactive sessions and practical exercises

- Sanitary Vigilance
- Risk Management in Healthcare
- Patient Safety
- The health and safety of care workers
- Prevention and Control of Infections
- Hygiene
- Control Environment
- Sterilizing reusable medical devices
- Reprocessing of flexible endoscopes
- Hospital pharmacotechnical
- Laboratory
- Laboratory / Microbiology
- Laboratory / Hematology
- Medically Assisted Procreation
- Medical imaging
- First Aid Level 1
- First Aid Level 2
- Governance
- Health legislation
- Legislation and Codes of Conduct
- Biomedical equipment
- Human Resource Management
- Communication and Personal Development
- Management
- Teleworking
- Ergonomics
- Preventing Musculoskeletal Disorders in the Workplace
- Well-being at Work and Psychosocial Risks
- Business and Health department Management
- Management control
- Pharmacoeconomics and the Role of Decision Making in Health
- Analytical Accounts
- Marketing
- Finance Act



Sanitary Vigilance

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|--------------------------|-----|
| Pharmacovigilance | 1 J |
| Medical Device-Vigilance | 1 J |
| Haemovigilance | 1 J |
| Identity monitoring | 1 J |

Risk Management in Healthcare

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|---|-----|
| Risk Management Concepts and Tools | 1 J |
| Securing the medication circuit | 1 J |
| Medication errors room | 1 J |
| Risk Management in Healthcare | 2 J |
| Risk management in sterilization | 1 J |
| Risk management related to waste arising from care activities | 1 J |
| Infectious risk management in surgery | 1 J |
| Infectious risk management in intensive care unit | 1 J |
| Pandemic risk management | 1 J |
| Sanitary evacuation | 1 J |
| Infectious risk management in the maternity ward | 1 J |
| Environmental Infectious Risk Management | 2 J |
| Biological Risk Management in the Laboratory | 1 J |

Patient Safety

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| Seven Steps to Successful Patient Safety | 1 J |
| Drug safety | 1 J |
| Safety of invasive procedures | 1 J |
| Safety in blood transfusion | 1 J |
| Patient radiation protection | 1 J |

The health and safety of care workers

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|--|-------|
| Laboratory safety | 1 J |
| Radiation protection for personnel | 1 J |
| Safety and hazardous materials data sheets | 1 /2J |
| Manual handling of hazardous materials | 1 J |
| Violence at the workplace | 1 J |

Prevention and Control of Infections

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|--|-------|
| The prevention of healthcare-associated infections | 1 J |
| Isolation in healthcare | 1 J |
| Preoperative preparation of the patient | 1 J |
| The prevention of blood exposure accidents | 1 J |
| Epidemiologic surveillance of nosocomial infections | 2 J |
| Missions and role of the Nosocomial Infections Control Committee | 1/2 J |
| Prevention of Intravascular Catheter-related Infections | 1/2 J |
| Prevention of Ventilator-Associated Pneumonia Mécanique | 1/2 J |
| Healthcare-associated infections and antimicrobial resistance | 1 J |

Hygiene

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|--|-------|
| Hand hygiene in health care facilities | 1/2 J |
| Isolation in healthcare | 1 J |
| Premises Maintenance Management in health establishments | 1 J |
| Biocleaning in operating blocks | 1 J |
| Room maintenance protocol | 1 J |
| Alimentary hygiene | 1 J |
| Hygiène Alimentaire | 1.5J |
| Professional attire in healthcare settings | 1 J |
| Hygiene in the infant feeding station | 1 J |
| Laboratory hygiene | 1 J |
| Hygiene of the mortuary chamber | 1 J |
| Medical office hygiene | 1 J |
| Hygiene measures in dental clinics | 1.5 J |
| Preoperative patient preparation | 1 J |

First Aid

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|-------------------|-----|
| First Aid Level 1 | 1 J |
| First Aid Level 2 | 2 J |

Environment Control

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| Control of Water Quality in Healthcare Facilities Etablissements de Soins | 2 J |
| Maintaining water quality for hemodialysis | 1 J |
| Legionella | 2 J |
| Air Quality in the Operating Room and Other Interventional Areas Interventionels | 2 J |

Sterilizing reusable medical devices

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|---|-----|
| The ABCs of Sterilization | 3 J |
| Environmental control in sterilization | 2 J |
| Sterilization of medical devices | 3 J |
| Instrument Reprocessing in the dental setting | 2 J |

Reprocessing of flexible endoscopes

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| Reprocessing of flexible endoscopes | 2 J |
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Hospital pharmacotechnical

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| Good practices for the cytostatics preparation | 1 J |
| Good practices for preparing parenteral nutrition mixtures | 1 J |
| Aseptic preparation of drugs | 1 J |
| Preparation and Control of Radiopharmaceuticals | 1 J |

Laboratory

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|--|-------|
| Risk Management in the Laboratory | 2 J |
| Quality assurance | 2 J |
| Material management | 1 J |
| Laboratory workflow | 1/2 J |
| ISO 15189 standard for biological laboratories | 2 J |
| Prevention of blood exposure accidents | 1 J |
| Biosecurity | 1.5 J |

Laboratory / Microbiology

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|---|-------|
| Biological diagnosis of the main infectious pathologies | 2 J |
| Diagnosis of Helicobacter pylori Infections | 1/2 J |

Laboratory / Hematology

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|---|-----|
| Validation of a blood count | 1 J |
| Introduction to Flow Cytometry applied to hematological malignancies | 1 J |
| Routine Hemostasis balance: Pitfalls And Possible Impact | 1 J |
| Interpretation of an Irregular Agglutinin Test Irrégulière | 1 J |
| Blood transfusion protocols | 1 J |
| Blood bank procedures | 2 J |
| Blood donation and preparation of components | 1 J |

Patient care

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| Learning through "procedural simulation" of technical gestures and acts | 1 J |
| Learning first aid gestures | 1 J |
| Actions need to be taken in emergency situation | 1 J |
| Operating theatre | 1 J |
| Cardiac Pathology Procedures | 1 J |
| Obstetrics and Gynecology Pathology Procedures | 1 J |
| Hemodialysis | 1 J |
| Palliative care | 1 J |
| Monitoring | 1 J |
| Wounds and Healing | 1 J |
| Accidental Pathology | 1 J |

Medical imaging

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| Appointments and workflow management | 1 J |
| Quality Assurance and Material aequipement Management | 1 J |
| Medical secretary: management of medical practices | 1 J |

Radiation protection

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| Patient radiation protection | 1 J |
| Radiation protection of medical imaging staff | 1 J |
| Radiation Safety for Healthcare Workers | 1 J |
| Radiation protection in nuclear medicine | 1 J |
| Radiation protection in radiotherapy | 1 J |

Radiology

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| Basics of physics in Radiology | 1 J |
| Conventional Radiography | 2 J |
| Specialized exams of radiology | 1 J |
| Interventional Examinations in Radiology | 1 J |
| Emergency Radiology | 1 J |
| Success Criteria in general Radiography | 2 J |

Mammography

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| Mammography | 2 J |
| Quality control in mammography | 1 J |
| Specialized exams of Mammography | 1 J |

CT Scan

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| Basics of physics in MRI | 1 J |
| Essential Scanner | 1 J |
| Advanced Scanner | 2 J |
| Vascular Scanner | 1 J |
| Oncological Scanner | 2 J |
| Thoraco-abdomino-pelvic scanner | 1 J |
| Cardiac CT scan | 1 J |
| Emergency CT Scanning | 1 J |
| Interventional Scanner | 1 J |
| CT Scan in Pandemic Cases | 1 J |

MRI

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|---------------------------------------|-------|
| Basic MRI | 1 J |
| Advanced MRI | 2 J |
| MRI Risk Management | 1 J |
| Neurological MRI | 1 J |
| Advanced Neurological MRI | 1 J |
| Breast MRI | 1 J |
| Abdominal MRI | 1.5 J |
| Pelvic MRI | 1 J |
| Cardiac MRI | 1.5 J |
| Osteoarticular and soft tissue MRI | 1 J |
| MRI of the face, bone facial and neck | 1 J |
| Vascular MRI | 1 J |
| MR Spectroscopy | 1 J |

Cardiovascular

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|----------------|-----|
| Cardiac Exams | 1 J |
| Vascular Exams | 1 J |

Ultrasonography

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| Physics of Ultrasound | 1 J |
| Abdominal and Pelvic ultrasound | 2 J |
| Osteoarticular and soft tissue ultrasound | 2 J |
| Doppler ultrasound | 1 J |
| Breast Ultrasound | 1 J |
| Obstetric Ultrasound | 1 J |
| Interventional Ultrasound | 1 J |

Health Management

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| Approaches, methods and tools for evaluating professional practices | 3 J |
| Management and evaluation of national 1st line health programs | 2 J |
| Continuous professional development | 3 J |

legislation and Codes of Conduct

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| Medical Liability between the Legislative Approach and the Jurisprudential Approach | 1J |
| Medical file and legal medical supports | 1J |
| Medically assisted procreation | 1J |
| Medical expertise and qualification of medical malpractice | 1J |
| Review of legislation and regulations relating to clinics | 1J |
| the employees fault and the departement fault | 1J |

Biomedical

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|--|----|
| Maintenance Management of Medical Equipment | 1J |
| Terms of Service redaction: Principles and Pitfalls to Avoid | 1J |
| Medical Device Vigilance | 1J |
| Quality Control of Medical Equipment | 1J |

Human Resource Management

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| Evolution of the functional career and positions of responsibility | 1J |
| Human resources management and strategic decision making | 2J |
| Jobs and skills provisional management | 2J |
| Management errors in HRM | 2J |
| Development of partnership agreements: Training and Recruitment | 1J |
| How to pass a recruitment / promotion competition | 2J |
| Methods for Organizing Competitions | 2J |
| Leave Terms | 1J |
| Rights and Duties of Agents | 1J |
| Main HRM activities and their interdependence | 2J |
| HRM strategies | 1J |
| Main human resources management practices | 2J |
| HRM activities Effects on the Staff and Organizations Management | 2J |

Communication and Personal Development

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|---|----|
| Effective Communication | 1J |
| Group dynamics | 1J |
| Conflict management | 1J |
| Change management | 1J |
| Stress management | 1J |
| Communication in times of pandemic crisis | 1J |
| Time management | 1J |
| Leadership and Emotional Intelligence | 2J |
| Management | 2J |

Remote Management

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|-------------------|----|
| remote management | 1J |
|-------------------|----|

Ergonomics

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|---|----|
| Ergonomics in Healthcare | 4J |
| Preventing Musculoskeletal Disorders in the Workplace | 2J |
| Well-being at Work and Psychosocial Risks | 2J |

Business and Health Departement Management

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|--|----|
| Business and Health Services Management | 2J |
| Pharmacoeconomics and the Role of Decision Making in Health care | 2J |
| Analytical Accounts | 2J |
| Marketing | 1J |
| Digital Marketing | 1J |
| Finance Act | 1J |